



Medicare Health & Living Ltd.
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MEDELA ELECTRIC BREASTPUMPS

Medela Electric Breastpumps come fully assembled to allow the customer to see exactly how they should be put together.*

Please advise customers to read all instructions prior to using the breastpump. Encourage customers to save the instruction booklet as it contains all necessary information for assembling, use, cleaning and troubleshooting.

Troubleshooting Guide

A. If there is low or no suction:

1. Make sure all connections of the kit and pump are secure.
2. Make sure the breastshield forms a complete seal around the breast.
3. Make sure the white membrane is lying flat against the yellow valve. Ensure valve and membrane are positioned to the breastshield at a ninety degree angle.
4. Check that the yellow valve is clean and not damaged.
5. Make sure the tubing end fits securely into the pump body and motor.
6. Take care not to kink tubing. If milk is getting into tubing, check that the tubing is not kinked or pinched.
7. Ensure the bottle and breast shield are not cracked or damaged. The slightest crack will greatly affect suction.
8. The minimum / maximum dial should be increased up towards maximum until correct suction is felt.
9. If operating by batteries, ensure they are new or fully charged. If using the mains adapter, please ensure that the batteries have been removed.

B. If milk accidentally gets in the motor:

1. Leave the motor running for 90 seconds without expressing or attaching any bottles. This should dry out the motor. Try using the pump again.

If all of the above have been tried and suction is still not sufficient, please supply with a **new motor only** and send the suspected faulty motor to Medicare.

Please call Medicare before supplying customer with motor or collection kit.

Please don't supply with a new pump as in most cases the collection kit may be damaged or has been assembled incorrectly. It is therefore **not covered** under warranty unless a fault has been detected.

Please be advised that a Medela Pressure Gauge may be purchased for €35 ex. VAT (Product code: 600.0387). This can be used to check the pressure of pumps on site, rather than having to return these to Medicare to have the pressure checked.

This should help to reduce instances of a pump being returned to Medicare with a suspected fault, and no fault being found.

The recommended minimum pressure levels, when the pump is set to maximum are:

- Mini Electric / Mini Electric Plus / Lactina Breast pump 220mmHg
- Swing / Pump in Style Advanced / Symphony Breast pump 240/250mmHg

Producer's Warranty

Mini Electric breast pump: 6 months warranty for the unit (motor) from the date of purchase, excluding pump kit. The manufacturer is not liable for any damage or consequential damage caused by incorrect operation, inappropriate usage or use by unauthorised persons.

Mini Electric Plus, Swing and Pump in style Advanced: 12 months warranty for the unit (motor) from the date of purchase, excluding pump kit. The manufacturer is not liable for any damage or consequential damage caused by incorrect operation, inappropriate usage or use by unauthorised persons.

*Except Mini Electric Plus and Pump In Style Advanced.